

Security

▲ Who has access to my account information

Your account information is only available to you, via your unique login details. School Cash Online will only access your details if requested to do so by you or your school/school district in a secure manner.

▲ Tell me more about School Cash Online security

Our top priority is to keep your personal information safe. School Cash Online will never contact you by phone, email or mail and ask you to divulge confidential information. If you are ever contacted by someone claiming to be from School Cash Online, please contact us immediately.

School Cash Online does not share any of your personal information with any third party. We do not store your credit card information on our web server or any of our computers or other devices.

Please refer to our privacy policy linked below.

Our website is certified as compliant with Payment Card Industry (PCI) Data Security Standard (PCI DSS), which provides an actionable framework for developing a robust payment card data security process -- including prevention, detection and appropriate reaction to security incidents. Refer to the PCI Security Standards Council website at pcisecuritystandards.org for more information.

Additionally, KEV has received an unqualified independent auditor's opinion over internal controls as per the Statement on Standards for Attestation Engagements guideline 16 as prescribed by the American Institute of Certified Public Accountants.

▲ Do you save my credit card details?

School Cash Online does not store your credit card details for security reasons and industry compliancy. You will therefore need to enter the information every time you checkout.

▲ SSL, Security, Connection Not Private & Invalid Certificate Error Messages

Rest assured that SCO is secure. You could be encountering the "Your connection is not secure" or "This Connection Is Not Private" error for a variety of reasons. Please note that it is important to be certain that your browser is up-to-date. If you are using a browser with pending updates then you are likely to encounter errors and security warnings. The SCO website functions with the most up-to-date security protocols; the site uses 128 bit encryption for access. Inputting the correct URL for the applicable district is also important. If you do not input the correct URL then you may encounter errors. Please make sure you have not entered "www" into the URL before your District's SCO address.

For MAC users, please note that if you are using an old version the MAC Operating System (OS), Keychain may not see the latest version of any site's SSL Certificate. Please try with Chrome and Firefox. If you are still encountering these errors, please update your OS. Also, please confirm that the Date and Time Settings are correct on your device.